



## Transform work at scale. Position for growth.

Streamline service-centric operations and keep your IT environments in top form while driving up customer loyalty and improving employee experience.

### DXC and ServiceNow at a glance

- Expand service management capabilities across the enterprise, spanning IT, security operations, customer service management and HR service delivery
- Comprehensive ServiceNow offerings powered by our data-driven approach to intelligent automation
- Transform, run and innovate workflows on the ServiceNow Now Platform® using DXC managed services

### About ServiceNow

ServiceNow is making the world of work, work better for people. Our cloud-based platform and solutions deliver digital workflows that create great experiences and unlock productivity for employees and the enterprise.

### Better together

DXC Technology and ServiceNow draw on our experience as strategic partners to deliver innovative models that automate and optimize workflows and processes across your enterprise and accelerate technology-driven business transformation.

ServiceNow's portfolio delivers the IT, employee and customer workflows that matter, and DXC helps organizations of all sizes harness the power of the transformative Now Platform. Together, we simplify the complexity of work into workflows, automate business processes, and enhance the customer and employee experience.

The Now Platform is also a cornerstone technology for DXC's security, service desk and service integration solutions, optimizing the delivery of its managed services.

### Get the most from managed outsourcing

With more than 1,400 ServiceNow certified resources, proven methodologies and intellectual property, DXC can deliver scalable innovation and digital technologies across your enterprise — from point solutions to holistic transformations. And, as one

of the industry's largest ServiceNow management consulting firms, DXC creates powerful service integration and management offerings to solve your unique and complex challenges. Our next-generation enterprise service management solutions accelerate your transformation in a variety of ways.

DXC consultants:

- Rapidly implement ServiceNow using best practices and proven processes and configurations for IT service management (ITSM), IT asset management (ITAM) and beyond
- Manage enterprise ServiceNow environments with a flexible and expert DXC center of excellence
- Simplify operations, improve resources utilization, automate common functions and facilitate movements to the cloud
- Improve service quality — quickly, repeatedly and cost-effectively
- Drive automation in offerings and delivery — modernizing from high-touch to high-tech services — while streamlining workflows, boosting employee productivity and reducing incidents



**1,400+**

certified resources

**4,000**

ServiceNow customer  
deployments

**340**

instances managed  
globally

#### About DXC Partner Ecosystem

The DXC Partner Ecosystem is a curated ecosystem of partner relationships built on a foundation of collaboration, differentiation and innovation. Together, we work to deliver the right solution and the right team to address complex, critical customer business challenges. Learn more at [dxc.com/partnerecosystem](https://dxc.com/partnerecosystem).

DXC's ServiceNow consulting and managed services offerings enable customers to quickly transform critical processes within IT, corporate risk, security, human resources, facilities, and customer/field services.

#### DXC and ServiceNow in action

DXC's services for ServiceNow manage enterprise services across your organization:

- **DXC Advisory for ServiceNow** addresses challenges in governing and managing the Now Platform.
- **DXC IT Modernization** accelerates business transformation through applications with ServiceNow to achieve the agility to meet ever-changing customer and employee demands.
- **DXC Operational Resilience** – DXC offers customers a holistic framework to effectively manage risk to strengthen your operational resilience with key DXC solutions on the Now Platform<sup>®</sup>
- **DXC ITSM Implementation and Transformation for ServiceNow** provides process guidance, technology expertise and organizational support.

- **DXC Managed Services for**

- ServiceNow** keeps environments in top form while meeting any challenges in platform expertise and staffing.

DXC delivers streamlined and feature-rich next-gen managed services for your processes:

- **DXC CSM for ServiceNow** drives case volume down and customer loyalty up by improving service operations and engaging customers with digital workflows.
- **DXC delivery platforms** optimize delivery of services by seamlessly and security integrating your cloud consumption and ITSM processes on ServiceNow at scale.

Learn more at  
[dxc.com/servicenow](https://dxc.com/servicenow)

Get the insights that matter.  
[dxc.com/optin](https://dxc.com/optin)

